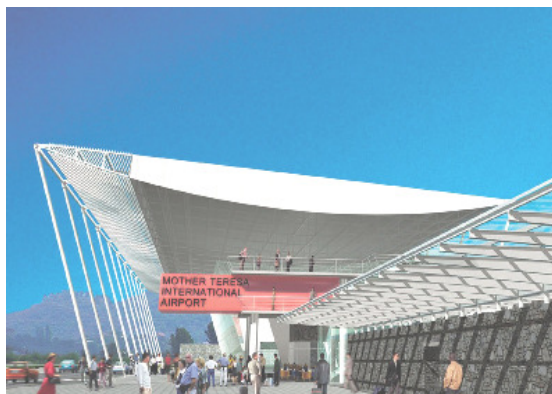


ASYCUDAWorld Fully Operational in Rinas International Airport and in Lezha Customs Office, Albania

(26 – 30 January 2009)

The Albanian Customs' ASYCUDAWorld (AW) system was launched simultaneously in live operations at Rinas International Airport and in Lezha Customs Office, on 26 January 2009.

Rinas Airport Customs Office is the third Customs office by number of transactions, due to growth in express courier traffic - DHL, TNT, UPS, FEDEX - and passengers traffic. The growth in express courier traffic and the demands of these economic operators for rapid clearance of goods is a burden that can only be met by ACA with modern computerised systems.



“Mother Teresa” Rinas Airport



Rinas International Airport-Cargo Centre

Lezha Customs Office is the third Customs office in terms of revenue collected, i.e. 10% of total revenue collected by the Albanian Customs Administration (ACA), due to his large fuel warehousing facilities provided by Shengjin port.

Lezha is also an important transport hub in Albania as it operates all types of transport links by road, sea and rail (Lezha has road links with Montenegro, Kosovo and Macedonia).

Lezha Customs Office is the first ACA site in which the AW fully automated warehouse management functionality was implemented.

The ACA AW system was implemented by the Albanian Customs Administration (ACA) Project Team supported by the UNCTAD/ASYCUDA Advisers.

The training of the end users, both Customs and trade, was carried out by the ACA Functional team the week before. The average time required to re-train the ACA ASYCUDA++ users to use the new ACA AW system is two days. The average speed of ACA AW roll-out is two Customs sites/week.

A comprehensive review of the business areas, declaration processing flow, steps and eventual blockages etc was undertaken after one week of live operations by Mr. S. Lacej, Director of ACA Customs Procedures Department and AW Project Manager, and the UNCTAD Customs Adviser.

The conclusion of this final review was very satisfactorily and as a result it was decided to roll-out the ACA AW system in the following five Customs sites the next week.

There are plans to implement in the near future the automatic exchange of data between the ACA AW and the Tirana Airport IT system (ELWIS - Electronic Logistics & Warehouse Information System, by Lufthansa Systems), covering the entire cargo handling workflow, from physical handling, documentation and electronic customs clearance, to the invoicing of handling services.

IMAGES FROM RINAS CUSTOMS OFFICE



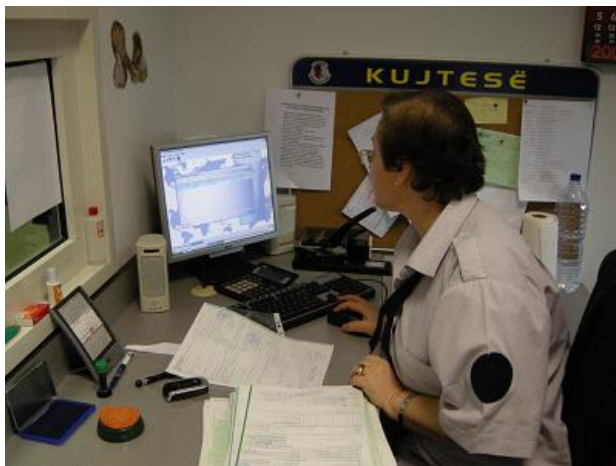
Customs premises (left) and warehouse (right) in Tirana International Airport Cargo Centre



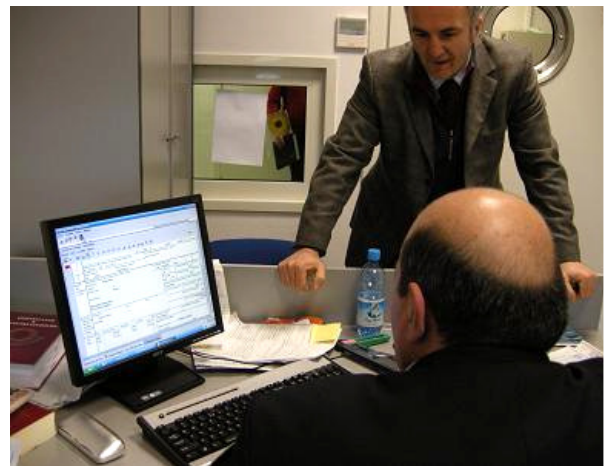
Customs broker using ACA AW



DHL staff using ACA AW



Customs Reception Desk



Customs Documentary Control Desk



Customs Release Desk



Mr. C.Ciuta, UNCTAD Customs Adviser (left)



Final Review

Mr S.Lacej, Director of ACA Customs Procedures Department & AW Functional Project Manager